

2011 Product Warranty Statement

FINISH PROTECTION

All Go Industries products have a high quality finish that must be cared for like any other exposed finish on the vehicle. Proper cleaning is essential, especially during winter use. Salts, chemicals, mud, mineral deposits and other semi-permanent debris can lead to corrosion and permanent damage. We recommend a thorough cleaning of all surfaces once a week and/or after hard use. Dry the surfaces to remove any mineral deposits left by water. Protect the finish with a non-abrasive automotive wax, pure carnauba, on a regular basis. The use of any soap, polish or wax that contains an abrasive is detrimental, as the compounds scratch the finish and open it to rust and corrosion and will void the warranty.

NATURE OF WARRANTY AND TO WHOM IT APPLIES: Warranties extend to the original consumer and warrant the product against defects in manufacturing, workmanship and finish for the period of the warranty; commencing from the date of purchase. **The warranty is limited to repair or replacement of the product** and does not include electrical components or light bulbs replacement, any charges to remove or re-install the product, labor, freight, inconvenience, consequential damage or any other cost or expenses.

EXCLUSIONS FROM WARRANTY: The warranty of Go Industries does not extend to exposed welds, freight damage, damage to products caused by intentional misconduct, negligence, abuse, misuse, **road hazards such as damage from gravel, rocks or other debris**, modifications or alterations to the product, improper installation, uses of the product contrary to the product information sheet which accompanies the product, improper or inadequate maintenance (see Finish Protection above) and normal wear and tear. The finish on the Rancher Grille Guard™ is free of paint scratches and chips when packaged. Minor paint scratches and chips caused by installation or transportation handling is not a warranty issue and cannot be returned. Go Industries will furnish touch up paint for minor scratches and the touch up will not harm the integrity of the product.

EXERCISE OF RIGHT OF WARRANTY: The warranty is conditioned upon the return of the product to the original place of purchase or to Go Industries at the expense of the consumer, together with a dated proof of purchase. If you purchased your product online, the product must be returned to the online reseller or to Go Industries at the expense of the consumer, together with a dated proof of purchase.

To return to Go Industries, call Customer Service (800) 527-4345 and a Return Authorization Number will be issued for return and inspection. Product must be properly boxed to prevent damage to the product during shipment. If it is determined the product returned was defective because of defects in manufacturing or workmanship, **Go Industries will repair or replace the product** and return the product to the consumer at no additional expense to the consumer. If the defect was not due to a defect in manufacturing or workmanship, the product will be returned to the consumer only if he pays the transportation expenses. If not, the product will be held for a period of thirty (30) days for the consumer to make arrangements to pick up the product. After that time, it will be disposed of by Go Industries.

Warranty components parts such as brackets, grille guard uprights, headache rack louvers, etc., can be replaced without returning the entire part to either the retailer or to Go Industries. Call technical support (800) 527-4345 for more information.

- **SIX-YEAR WARRANTY – Including materials, workmanship and finish excluding exposed welds.**
Chrome Big Tex Grille Guard™ - See Finish Protection above.
The first three years of the warranty is 100%. The 4th, 5th, and 6th years of coverage is pro-rated and requires a payment of 50% of the replacement value of the grille guard. The replacement value is the manufacturer's suggested retail price at the time of the original purchase.

- **LIMITED LIFETIME WARRANTY – Including materials, workmanship and finish.**
Stainless Steel Grille Shield Grille Guard™, Stainless Steel Sport Bars and Stainless Steel Door Edge Guards

- **THREE-YEAR WARRANTY – Including materials, workmanship and finish.**
Black Big Tex Grille Guard™, Black Grille Shield Grille Guard™, Winch System Grille Guard, Chrome or Black Sport Bars, Truck Light Bar, Stainless Headache Rack, Stainless Air Flow Tailgate, Big Willy Bed Rail™, Billet Grille, Hood Guard, Rocker Panel Molding, Tailgate Protectors and Simulators

- **THREE-YEAR WARRANTY – Including materials and workmanship and excluding finish and exposed welds. Finish warranty is noted for each product below.**
Quad - Guard™, Rancher Grille Guard™, Pro Series™ – Winch Bumper Replacement, Flat Iron Headache Rack™, Heavy Duty Lighted Headache Rack, Tool Box Headache Rack, Big Foot Headache Rack™ (excluding exposed welds), Painted Headache Racks, Ladder Carrier, Louvered Air Flow Tailgate, Chrome Air Flow Tailgate, Painted Air Flow Tailgate, Chrome or Black Bed Rails, Spare Tire Mount, Cargo Carrier and All Fiberglass Products
1. Quad - Guard™, Rancher Grille Guard™, Chrome or Black Big Foot Headache Rack™, Louvered Air Flow Tailgate, Chrome Air Flow Tailgates and Chrome Bed Rails the finish warranty is one-year. Note: The finish on the Rancher Grille Guard™ is free of paint scratches and chips when packaged. Minor paint scratches and chips caused by installation or transportation handling is not a warranty issue and cannot be returned. Go Industries will furnish touch up paint for minor scratches and chips and the touch up will not harm the integrity of the product.
2. All other powder coat products, the finish warranty is six-months.
3. All Fiberglass Products are Non-returnable and sold as is while quantities last.

- **TWELVE-MONTH WARRANTY– Including materials, workmanship and finish**
Knockdown Grille Guard & Brush Guard

Warranty returns to Go Industries require a return authorization. Questions and/or request for return authorization should be directed to the original place of purchase with a dated proof of purchase.